

TITLE: Comprehensive Long Range Plan

DATE: Revised January 1976

AUTHOR(S): California Department of Motor Vehicles

REPORT NUMBER: Unnumbered (NRN69)

NTIS NUMBER: None

FUNDING SOURCE: Departmental Budget

PROJECT OBJECTIVE:

To summarize the department's plans for improving its effectiveness and service to the public, using a management-by-objectives (MBO) approach and moving beyond the two-year budget cycle in planning.

SUMMARY:

The complex, rapidly changing environment in which the Department operates encourages the development and implementation of a systematic process to plan for change. The long-range planning process has coupled forecasting information with high-level departmental task forces in the development of recommendations designed to deal with current and future issues that are vital to the department.

The Comprehensive Long Range Plan is organized in three parts to facilitate addition of information and updating of the contents. Section I includes background information on long-range planning, a description of how it should be accomplished, and data relevant to anticipating future conditions which concern the department. The chapters in Section II reflect program issues, including vehicle operator safety, revenue collection, and consumer and property protection. The chapters in Section III reflect issues in support of the department's role, including management philosophy, personnel, level of service, management information systems, program planning and evaluation, and facilities planning. The report notes that the extent to which management is able to deal effectively with these and other issues will determine in large part how effective the Department will be in its future activities. Only the chapter on vehicle operator safety involved members of the Research and Development Section staff.

IMPLEMENTATION STATUS OF FINDINGS AND RECOMMENDATIONS:

The Department obtained a federal grant (OTS) to further develop the vehicle operator safety component of the plan. Reports of the activity were published by the Division of Drivers Licenses in January, 1975, and January, 1976, with a final report in August 1977 (Long Range Planning - Vehicle Operator Safety, Volumes I and II).

SUPPLEMENTARY INFORMATION:

The MBO planning model and the specific contents of this plan were not used by subsequent administrations. In essence, the plan was replaced by other planning models.