

Unobtainable Title Cert/Salvage Cert Process

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Issue Date: March 28, 2023

New Information

Effective January 1, 2023, legislation changed the Unobtainable Title Certification for Issuance of Salvage Certificate/Nonrepairable Certificate process. The applicant must complete an attestation of the attempts made to obtain the Certificate of Title or other evidence of title.

The new attestation is included on the revised Unobtainable Title Certification for Issuance of Salvage Certificate/Nonrepairable Certificate (REG 492, REV. 12/2022) form. Evidence of the two written attempts to obtain the Certificate of Title or other evidence of title is no longer required. Only one REG 492 is required per vehicle if there is a Registered Owner and Legal Owner.

Procedures

Salvage/Nonrepairable Certificate applications with unobtainable titles submitted on or after April 1, 2023, **must** include the revised REG 492 (REV. 12/2022) form. This includes Report of Deposit of Fees (RDF) applications initially received prior to that date and returned on or after April 1, 2023.

On all DMV forms, including the REG 492, the signature for a company/business **must** include the printed name of the company/business and an authorized representative's countersignature on the signature line (for example, ACME INSURANCE CO. by *John Smith*, agent -or- *John Smith*, agent for ACME INSURANCE CO.)

Background

Recent legislation changes the Unobtainable Title Certification for Issuance of Salvage Certificate/Nonrepairable Certificate process.

References

Vehicle Code §§11515 and 11515.2

Vehicle Industry Registration Procedures Manual §§8.040 and 8.075

Distribution

Notification that this memo is available at **dmv.ca.gov** under Vehicle Industry Services, was made via the California DMV Automated Email Alert System in March 2023 to the following:

- Dealers
- Registration Services

Contact

Call the DMV Customer Care Section at (916) 657-6560 for further clarification of this memo.

Attachment

**APPLICATION FOR:****CHECK ONE BOX**

- ☐ Unobtainable Title Certification for Issuance of Salvage Certificate
☐ Unobtainable Title Certification for Issuance of Nonrepairable Certificate

Authority Sections: CVC 11515 and 11515.2

SECTION 1 — VEHICLE DESCRIPTION

VEHICLE IDENTIFICATION NUMBER (VIN)	VEHICLE LICENSE PLATE	MAKE	YEAR MODEL
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SECTION 2 — INSURANCE COMPANY

NAME OF INSURANCE COMPANY			
ADDRESS	CITY	STATE	ZIP CODE
PRINTED NAME OF INDIVIDUAL OR BUSINESS RECEIVING SETTLEMENT		ACCEPTANCE DATE OF SETTLEMENT (MM/DD/YYYY)	

SECTION 3 — APPLICANT FOR UNOBTAINABLE TITLE

PRINTED NAME OF INSURANCE COMPANY, SALVAGE POOL, OR OCCUPATIONAL LICENSEE OF THE DEPARTMENT			
STREET ADDRESS	CITY	STATE	ZIP CODE

SECTION 4 — CERTIFICATION

The undersigned certifies that the above described vehicle, for which a properly endorsed titling document or evidence of ownership is unobtainable, is a total loss salvage, and requests the Department of Motor Vehicles to issue a salvage certificate or nonrepairable certificate as appropriate.

The undersigned has attempted to obtain the certificate of ownership or other acceptable evidence of title. The attempt to obtain the certificate of ownership or other acceptable evidence of title has been provided concurrently with the payment of the claim or by first-class mail, certificate of mailing, certified mail, other commercially available delivery service showing proof of delivery, or electronic mail.

The undersigned is authorized to make this request on behalf of the insurance company, occupational licensee of the department, or salvage pool. I agree to indemnify and save harmless the Director of Motor Vehicles for any loss suffered resulting from the issuance of said salvage certificate or nonrepairable certificate.

I certify (or declare) under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

PRINTED LAST NAME	FIRST NAME	MIDDLE NAME	DAYTIME TELEPHONE NUMBER ()
SIGNATURE X			DATE